

**H.B. & T.S. UTILITY DISTRICT OF  
WILLIAMSON COUNTY, TENNESSEE**  
505 Downs Boulevard      Franklin, Tennessee 37064  
615 - 794-7796              Fax: 615-591-9094

**WATER SERVICE CONTRACT AND APPLICATION**

DATE: \_\_\_\_\_

RECEIPT: \_\_\_\_\_

The undersigned consumer hereby applies to the H.B. & T.S Utility District of Williamson County, Tennessee, hereinafter called the District, for and the District hereby accepts said application and agrees to furnish water and any other service hereinafter specified, all in accordance with the Rules and Regulations of the district and in accordance with the terms and provisions hereinafter set out (see reverse side).

Consumer: \_\_\_\_\_  Property Owner       Tenant

Consumer's Service Address: \_\_\_\_\_

In the \_\_\_\_\_ Subdivision, Lot No. \_\_\_\_\_

Consumer's Mailing Address(for billing purposes): \_\_\_\_\_  
(if different from service address)

Consumer's Telephone # \_\_\_\_\_ Work or Cell # \_\_\_\_\_

If Tenant, Property Owner's Name: \_\_\_\_\_

Property Owner's Address (if available): \_\_\_\_\_

Is there an in-ground irrigation system on this property?     Yes               No  
If unknown, the District will inspect the property to verify if an in-ground irrigation system does exist and if proper backflow devices have been installed.

**By signing below, I hereby acknowledge that this contract applies ONLY to the use of a domestic meter for residential purposes and that NO NEW IRRIGATION will be connected onto this meter or service line connected to this meter. I further acknowledge that if it is determined an irrigation system has been connected to the residential meter, I will be subject to action by the District as set forth in its Rules and Regulations.**

TYPE OF CONSUMER:

Residential/Individual

Residential/Development

Water Tap Fee: \_\_\_\_\_  
Water Connection/Transfer Fee \_\_\_\_\_  
Transportation/Storage Fee \_\_\_\_\_  
Other Services to be Furnished \_\_\_\_\_  
by the District

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TOTAL CHARGES: \_\_\_\_\_

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Paid by:    \_\_\_ Cash              \_\_\_ Check

\*Please read all information carefully - information shown on reverse side is also a part of this contract  
\*Installation of a Pressure Regulator is recommended at the meter

\_\_\_\_\_  
H.B. & T.S. Utility District Representative

\_\_\_\_\_  
Consumer and/or Tenant Signature

1. **BILLING & PAYMENT** – Water bills are mailed monthly and must be paid before the discount date shown thereon to obtain the net rate. After the discount date, the gross rate (the net bill plus 10%) will apply. A minimum monthly bill is due and payable even if no water is consumed. If the bill is not paid by 10 days after the discount date, the service will be terminated. If service is terminated, an additional \$50 reconnection charge will apply during regular office hours. After hours reconnection will cost \$80.00.
2. **METERS & TESTING** – The District will, at its own expense, make routine tests of meters when it considers such test desirable. Meters tested at Customer's request will require a \$25 deposit in advance. This \$25 will be refunded only if the meter is found to be registering inaccurately in favor of the District.
3. **CROSS CONNECTIONS** – Any physical arrangement whereby the District's public water system may be connected, directly or indirectly, with any other water supply is not permitted, unless the connection device has been approved by the Tennessee Department of Health and is placed and used under the direct approval of the district. Backflow prevention devices are to be installed and maintained by the customer.
4. **ACCESS TO CUSTOMER PREMISES** – The District's identified representatives and employees shall be granted access to customer premises at reasonable times for the purpose of reading meters, for testing, inspecting, repairing, removing, and replacing equipment belonging to the District, and for inspecting customers plumbing and premises generally, in order to assure compliance with the District's Rules and Regulations and requirements of the Tennessee Department of Health.
5. **SERVICE LINES** – The District will be responsible for the maintenance and upkeep of service lines from the water main to and including the meter. The remaining portion of the service line beyond the meter shall be provided and maintained by the customer. (This line should be installed in accordance with the standards and plumbing codes as required by Williamson County). If a leak occurs in the Customer's portion of the line, the water which passes through the meter shall be purchased by the Customer. District policy allows only one adjustment per year due to leaks.
6. **WATER PRESSURE** – The elevation above sea level in the District service area varies from about 630 feet to over 900 feet. These variations require rather high pressure in some areas to enable the higher elevations to be served. Pressure reducers are recommended to reduce the water pressure to a desirable home use level. The District does not maintain sufficient pressure to adequately serve customers above 850 foot levels. Any location above the 850 foot level should have a storage tank and pressure pump to assure adequate water supply.
7. **SERVICE TERMINATION** – The Customer must give a minimum of thirty (30) days notice to the district of service termination. All cross connection or other test/documentation must be submitted to the District before water service termination can take place at new residences (where applicable.)
8. **RETURNED CHECK** - There will be a \$20.00 returned check charge on all returned checks.
9. **DRY TAPS** – Taps purchased but not being used will be assessed a minimum monthly charge equal to the District's prevailing minimum bill.
10. **IRRIGATION SYSTEMS** – A separate irrigation meter is required on all new irrigation system installations after February 20, 2008.

H.B. & T.S. UTILITY DISTRICT provides service without discrimination on the basis of race, color, national origin, sex, religion, age, disability, political beliefs, marital or family status.